

# CITY COUNCIL

CITY OF LATHRUP VILLAGE 27400 Southfield Road, Lathrup Village, Michigan 48076

## STUDY SESSION AGENDA

MONDAY, FEBRUARY 1, 2021 6:00 P.M.

#### **ZOOM REMOTE MEETING INFORMATION**

Online: https://zoom.us/j/94796486433?pwd=ZUY5dWNIMG5jQ28vOTZhWHVDVEVudz09

**Telephone:** 646.558.8656 or 301.715.8592

Webinar ID: 917 0602 3719

**Password:** 484526

### **AGENDA ITEMS**

- 1. Call to Order by Mayor Garrett
- 2. Discussion Items:
  - A. LVPD Recruitment Effort & Signing Bonus
  - B. Cannabis Caregiver Ordinance Update
  - C. Technology Upgrades
    - Point & Pay
    - ClearGov
  - D. Budget Calendar
  - E. City Administrator Updates
- 3. Mayor and Council Comments
- 4. Public Comments
- 5. Adjourn



# Dr. Sheryl L. Mitchell Theriot City Administrator

City of Lathrup Village 27400 Southfield Road | Lathrup Village, MI 48076 smitchell@lathrupvillage.org

Office: 248.557.2600 x 225 | Cell: 248.520.0620

### **COUNCIL COMMUNICATION:**

TO: Mayor Garrett and City Council MembersFR: Sheryl Mitchell Theriot, City Administrator

**DA:** February 1, 2021

**RE: POLICE RECRUITING EFFORT & SIGNING BONUS** 

The LVPD has faced challenges in recruiting officers, especially those who have experience and/or reflect the diversity of our community.

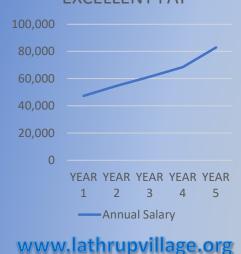
Efforts continue to include reaching out to upcoming graduates of police academies and community colleges.

Some communities offer signing bonuses to attract qualified candidates.

We are proposing to offer a \$500 signing bonus for officers with experience and certification through the Michigan Commission on Law Enforcement (MCOLES).



## EXCELLENT PAY



248-557-3600

# THE CITY OF LATHRUP VILLAGE



The City of Lathrup Village is hiring Police Officers and invites you to join our team!

Find the Police
Officer
Application on
our website!

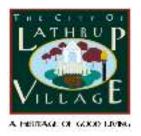


LVPD places a strong emphasis on training and provides opportunities to become an Evidence Tech, a Field Training Officer, as well as an instructor in many different disciplines, including defensive tactics and firearms. We also have a Mountain Bike Unit, Motorcycle Unit and Motor Carrier Unit.

## **Competitive Benefits and Salary**

- Sick Leave 1 day accrued per month
- Sick Leave Bonus Buyback Accumulated sick time exceeding 100 days receive bonus paid in July
- Catastrophic Disability Leave
- 10 day's vacation in Year 1 20 day's top out.
- 12 Paid Winter Vacation Leave Days Unused paid out in November
- 3 Personal Leave day's plus birthday paid off
- BCBS Platinum PPO Health Insurance Plan
- Health Insurance Opt-out \$3,000/year
- Retirement Health Savings Account 3% of base salary
- 457 Match of 8%
- Life Insurance \$25,000
- Accidental Death & Dismemberment Coverage \$25,000
- Long term disability insurance
- Uniforms and equipment provided
- Annual boot allowance \$100
- Annual Uniform Clean Allowance \$270
- Longevity Bonus after 5 years
- Paid training and partial tuition reimbursement
- Department issued Duty and off duty weapon provided as well as personal patrol rifle.

\$500.00 SIGNING BONUS for experienced MCOLES certified Police Officers!



# Dr. Sheryl L. Mitchell Theriot

## City Administrator

City of Lathrup Village 27400 Southfield Road | Lathrup Village, MI 48076 smitchell@lathrupvillage.org

Office: 248.557.2600 x 225 | Cell: 248.520.0620

#### **COUNCIL COMMUNICATION:**

TO: Mayor Garrett and City Council MembersFR: Sheryl Mitchell Theriot, City Administrator

**DA:** February 1, 2021

RE: CANNABIS - PRIMARY CAREGIVER ORDINANCE AMENDMENT

The Planning Commission has scheduled a Public Hearing and Joint Meeting with City Council on February 8, 2021 at 6:00pm for the Primary Caregiver Zoning Ordinance Amendment.

The current Zoning Ordinance does not regulate registered primary caregivers. According to the Michigan Medicinal Marijuana Act (MMMA). A supreme court case, *DeRuiter v Township of Byron (2020)*, ruled that municipalities have the authority to regulate land use, as long as:

- (1) The municipality does not prohibit or penalize the cultivation of medical marijuana; and
- (2) The municipality does not impose regulations that are unreasonable and inconsistent with regulations established by state law.

Without the proposed amendment in the Zoning Ordinance, the MMMA effectively permits registered primary caregivers as home occupations.

Primary caregivers may serve up to 6 patients (5 registered patients and themselves) – growing up to 12 plants per patient (total of up to 72 plants).

The Amendment to the Zoning Ordinance proposes:

- **State** registration Primary caregivers and qualifying patients are legally registered by the Michigan Marijuana Regulatory Agency
- Non-Residential Requires that any future caregiver operations are located in non-residential areas
- Office District Allows caregiver operations to the Office District primarily along 12 Mile Rd as a permitted use.
- Separation from Uses Provides for 1,000-foot radius from schools, government/nonprofit facilities, public parks, licensed substance use disorder programs facilities, and temporary emergency shelters.
- **Minimum Floor Space** of 750 sq.ft. per primary caregiver and maximum of 3 primary caregivers per building, with each operation located on the same floor.
- **Secure Facilities** all medical cannabis shall be contained within the main building in an enclosed, locked facility. A closed locked facility includes a motor vehicle under specific conditions.
- **Odor** requires odor control methods that follow industry best practices and so that the odor from the operations are not discernable outside of the caregiver facility.
- **Distribution on site prohibited** patient shall not be present at the parcel where the medical cannabis is cultivated to purchase, smoke, consume, obtain or received possession of any cannabis
- **Permits are required** building, electrical, plumbing and mechanical permits are required.
- **Inspection** entire parcel and enclosed, locked facility shall be available for inspection upon request by zoning administrator, building official, fire official or law enforcement official during reasonable business hours.
- Zoning Review Requirements include site plan, plans for waste/chemical/plant disposal; statement from property owner acknowledging the use, indemnifying the City, and approving city inspections.



# memorandum

**DATE:** January 21, 2021

TO: Susie Stec, Community Development Manager

FROM: Jill Bahm and Sri Komaragiri, Giffels Webster

**SUBJECT:** Cannabis: Amendments to Regulations for Primary Caregivers

#### Recent Action

• January 19, 2021 Planning Commission Meeting. The Planning Commission discussed the first draft of the ordinance and suggested additional refinement to the sections on Odor (Section 4.G) and Nuisances (New Section 4.N). These modifications appear in red in the attached revised ordinance. The Planning Commission made a motion to hold a public hearing on the amendment with the changes proposed.

A public hearing is set for February 8, 2021.

The remainder of the memo that follows includes that background as well as a summary of the proposed draft ordinance language and discussion questions.

#### Introduction

As the City explores regulations for cannabis licensed by the state of Michigan, it has come to our attention that provisions for licensed caregivers should also be considered. Currently, the ordinance is silent on licensed caregivers, with the City intending, as many other municipalities in Michigan have, that licensed caregivers are considered home occupations while not effectively permitting activities that are illegal at the federal level.

## **Current Language**

The Zoning Ordinance currently does not regulate registered primary caregivers, but, consistent with the MMMA, effectively permits them as home occupations.

## Background on Issue

On April 27, 2020, in *DeRuiter v. Township of Byron*, the Michigan Supreme Court ruled that the MMMA did not nullify a municipality's inherent authority to regulate land use under the Michigan Zoning Enabling Act (MZEA) as long as: (1) the municipality does not prohibit or penalize the cultivation of medical marijuana; and (2) the municipality does not impose regulations that are unreasonable and inconsistent with regulations established by state law.

This is an important law update for any community dealing with primary caregivers. As the MMMA is silent on zoning implications, most communities until now have understandably not pursued any significant land use restrictions on primary caregivers. This has left little in the way of these operations, which may have up to 12 plants per patient and up to six patients (5 patients, including the caregiver),

from locating in the middle of a residential subdivision with no local zoning consideration. This no longer has to be the case if desired.

### Potential impacts and considerations

Primary caregivers may serve up to six patients (five other registered patients and themselves), growing up to 12 plants per patient. Therefore, operations involve the cultivation of up to 72 plants. Indoor cultivation of cannabis plants requires large quantities of water and electricity. Growers frequently upgrade electrical service at the location of their operations, and demand on the grid can be significant, as grow lights run 24 hours a day. The City has the opportunity to consider the impacts of such uses on residential neighborhoods and individual residential properties.

## Draft Language

Please see the attached amending ordinance. In reviewing the draft language, please keep the following considerations in mind:

- Primary caregivers are only licensed to provide cannabis to five individuals and is therefore a
  relatively low intensity in terms of traffic and parking. In this sense, it is similar to, and
  compatible with, office uses. The city's office district is primarily along 12 Mile Road, a major
  thoroughfare, with limited cut-through access into the city's residential neighborhoods. Given
  the limited geography of the office district and similarities between parcels in this district, we
  recommend these uses be permitted by right, rather than as special land uses.
- 2. There are sufficient parcels in this district to provide opportunities for primary caregiver uses, even with the city's proposed cannabis buffer distances to:
  - a. K through 12 public or private school building or licensed childcare center
  - b. A government or nonprofit facility that offers regular, on-site programs and services primarily to persons 18 years of age and under and is used for said programs and services for a minimum of three (3) days a week year-round. Programs and services may include, but are not limited to, social, training, cultural, artistic, athletic, recreational or advisory services and activities and includes private youth membership organizations or clubs and social service teenage club facilities.
  - c. A publicly owned park or playground
  - d. A facility is licensed by the State of Michigan as a Substance Use Disorder Program
  - e. A facility that serves as a temporary emergency shelter; however the distance is reduced to 500 feet.

Note that the separation distance requirement from other cannabis facilities has been removed from the above list. This would permit more than one licensed primary caregiver to use a site, if the space allows.

3. In the future, the City could explore whether other parcels would be well-suited to this use and create an overlay to the zoning map that would permit the use in targeted locations.

4.	As part of the City's overall cannabis provisions, this amendment requires that a future caregiver operates locate only in non-residential areas. This would make all legally established existing primary caregiver operations non-conforming.									

#### ORDINANCE NO. \_\_\_\_

#### **CITY OF LATHRUP VILLAGE**

#### **OAKLAND COUNTY, MICHIGAN**

#### AN ORDINANCE TO AMEND THE CITY OF LATHRUP VILLAGE ZONING ORDINANCE

ARTICLE 2, TO ADD DEFINITIONS FOR CANNABIS FACILITIES, ARTICLE 3, TO ADD LICENSED PRIMARY CAREGIVERS AS PERMITTED USES, AND TO ARTICLE 4, TO ADD SPECIFIC STANDARDS FOR LICENSED CAREGIVERS.

THE CITY COUNCIL OF THE CITY OF LATHRUP VILLAGE ORDAINS:

PART I. DEFINITIONS.

Amend Section 2.2 – Definitions, to add the following definitions:

**Cannabis facilities**. Cannabis facilities mean "marihuana facilities" as defined by the State of Michigan. The following words, terms and phrases, when used in this chapter, shall have the meanings ascribed to them in this section, except where the context clearly indicates a different meaning:

Cannabis, also known as marihuana and marijuana. The same definition of marihuana in this ordinance and in the Michigan Medical Marihuana Act, P.A. 2008, Initiated Law, MCL 333.26421, et seq. ("MMMA").

**Caregiver facility**. A facility where a "primary caregiver" who is legally registered by the Michigan Marijuana Regulatory Agency may lawfully assist up to five qualifying patients" who are also legally registered by the department with the acquisition of medical marijuana (cannabis) in accordance with the Michigan Medical Marijuana Act of 2008

**Medical use, Cannabis.** The acquisition, possession, cultivation, manufacture, extraction, use, internal possession, delivery, transfer, or transportation of cannabis, cannabis-infused products, or paraphernalia relating to the administration of cannabis to treat or alleviate a registered qualifying patient's debilitating medical condition or symptoms associated with the debilitating medical condition.

**Primary caregiver.** A person who is at least 21 years old and who has agreed to assist with a qualifying patient's medical use of cannabis and who has not been convicted of any felony within the past 10 years and has never been convicted of a felony involving illegal drugs or a felony that is an assaultive crime as defined in section 9a of chapter X of the code of criminal procedure, 1927 PA 175, MCL 770.9a.

**Qualifying patient**. A person who has obtained a valid registration card from the Michigan Marijuana Regulatory Agency allowing them to possess and purchase medical marijuana.

**Separation Distance Measurements.** The distance computed by measuring a straight line from the nearest property line of the parcel used for the purposes stated in this ordinance to the nearest property line of the parcel used as a cannabis facility.

# PART 2. AMEND ARTICLE 3 TO ALLOW PRIMARY CAREGIVERS AS PERMITTED USES AS FOLLOWS BY ADDING ITEM 3.1.6.B.XI AND RENUMBERING AS NEEDED:

#### Section 3.1.6.B

- i. Professional and administrative offices
- ii. Veterinary clinics
- iii. Personal services
- iv. Child care centers
- v. Instruction centers for academic and fine arts purposes
- vi. Publicly owned and operated parks and parkways
- vii. Business service uses
- viii. Civic uses, except those with outdoor storage of vehicles and materials
- ix. Mortuaries & funeral homes
- x. Banks and other financial institutions
- xi. Primary Caregiver facility
- xii. Accessory buildings and uses customarily incidental to any of the above permitted uses
- xiii. Uses similar to any principal permitted use, as determined by the Planning Commission

#### PART 3. AMEND ARTICLE 4 TO ADD A NEW SECTION 4.17 AS FOLLOWS:

#### **Section 4.17 PRIMARY CAREGIVER FACILITIES**

#### 1. Findings, Purpose and Intent.

The Michigan Medical Marihuana Act (MMMA), Initiated Law 1 of 2008, MCL 333.26421 et. seq., as amended, does not nullify a municipality's inherent authority to regulate land use under the Michigan Zoning Enabling Act (MZEA), MCL 125.3101 et seq. as long as (1) the municipality does not prohibit or penalize the cultivation of medical cannabis (marihuana) and (2) the municipality does not impose regulations that are unreasonable and inconsistent with regulations established by state law.

MCL 333.26424(b)(2) states that primary caregivers and qualifying patients must keep their plants in an enclosed, locked facility in order for those individuals to be entitled to the MMMA protections in MCL 333.26424(a) and (b). Because an enclosed, locked facility may be found in various locations on various types of property, this ordinance, limiting where a primary caregiver can cultivate medical marihuana within the City, does not conflict with the MMMA's requirement that cannabis plants be kept in an enclosed, locked facility.

The City finds that the average residence in the City is not aptly suited to the safe and favorable cultivation of 72 cannabis plants that a primary caregiver is permitted to grow under the MMMA. The City further finds that the cultivation of 72 cannabis plants by primary caregivers in residential districts creates potential hazards and potential adverse and detrimental effects on the neighboring properties that endanger the public health, safety and welfare. The purpose and intent of this ordinance is to identify suitable locations for primary caregivers to cultivate medical cannabis, in compliance with the MMMA and this Article and to protect the public health, safety and welfare by mitigating the potential adverse and detrimental effects of such cultivation on neighboring properties.

#### 2. Ordinance has no effect on patient use.

This ordinance does not apply to or regulate any qualifying MMMA patient activities or conduct that is in compliance with the MMMA. A qualifying patient, operating in compliance with the MMMA, shall be permitted to cultivate, at the primary residence of the patient, who shall also be a fulltime resident of the

dwelling, no more than the 12 allowed cannabis plants as permitted by the MMMA for the patient's personal use to treat their debilitating medical condition. The possession, smoking or ingestion of medical cannabis by a qualifying patient who has been issued and possesses a valid registry identification card under the Michigan Medical Marihuana Act (being PA 2008, Initiated Law, at MCL 333.26421, et seq.) in any zoning district shall not be considered a use of land regulated under this Chapter.

#### 3. No defenses against criminal prosecution.

Nothing in this ordinance is intended to grant, nor shall anything in this Ordinance be construed as granting, immunity from or affirmative defenses against criminal or other prosecution under state laws or local ordinances, including without limitation this Ordinance, for growing, sale, consumption, use, distribution, or possession of cannabis not in strict compliance with the MMMA and the Administrative Rules of the Michigan Department of Licensing and Regulatory Affairs (LARA). Also, since federal law is not affected by the MMMA or LARA's Administrative Rules, nothing in this Ordinance is intended to grant, nor shall anything in this Ordinance be construed as granting, immunity from or an affirmative defense against criminal prosecution under federal law. Moreover, nothing in this Ordinance shall be construed or interpreted as endorsing, aiding, or abetting violations of federal or state laws.

The MMMA and this zoning ordinance do not protect users, caregivers or the owners of properties on which the medical use, growing, possession or handling of cannabis occurs from federal prosecution, or from having property seized by federal or state authorities under the federal Controlled Substances Act or other federal laws. The use, possession and growing of cannabis remains illegal; however, consistent with the MMMA and rulings of the Michigan Supreme Court, this Section of the Ordinance designates the specific districts of the City in which medical cannabis Primary Caregivers may assist one or more medical cannabis patients in the specific and limited circumstances and under the conditions set forth in this Section.

#### 4. **Standards.** The following regulations shall apply to all Primary Caregivers:

- A. **Applicability.** Where permitted, no building or land shall be used and no buildings shall be erected except for Primary Caregivers or one or more of the principal permitted uses, special approval uses, or accessory structures and uses permitted in the underlying zoning district, in accordance with the height, area, and bulk regulations provided therein, except as otherwise provided in this Section. Primary Caregivers shall only operate on a zoning lot located within the Office District and, if so located, shall be a permitted use. Site plan approval by the Planning Commission is required prior to commencing any new primary caregiver use, per Section 6.1.
- B. **Compliance with state laws and rules.** The medical use of cannabis and the amount of cannabis and cannabis plants in the possession of the primary caregiver on the premises shall comply at all times and in all circumstances with the MMMA and the Administrative Rules of LARA, as they may be amended from time to time.
- C. **Separation from uses.** A licensed primary caregiver shall be located outside of a one thousand (1,000)-foot radius from the following:
  - i. K through 12 public or private school building or licensed childcare center
  - ii. A government or nonprofit facility that offers regular, on-site programs and services primarily to persons 18 years of age and under and is used for said programs and services for a minimum of three (3) days a week year-round. Programs and services may include, but are not limited to, social, training, cultural, artistic, athletic, recreational or advisory services and activities and includes private youth membership organizations or clubs and social service teenage club facilities.

- iii. A publicly owned park or playground
- iv. A facility is licensed by the State of Michigan as a Substance Use Disorder Program
- v. A facility that serves as a temporary emergency shelter; however, the buffer distance from this use is a minimum of 500 feet.
- D. **Minimum floor area.** There shall be a minimum of 750 sf of floor area per primary caregiver and a maximum of three primary caregivers per building, provided that each individual operation is conducted wholly on the same floor. If more than one primary caregiver is located within a single building, each enclosed locked facility for cannabis must be identified on a floor plan that is approved by the City as part of a site plan. Each individual enclosed locked facility shall receive a certificate of zoning compliance before the presence of cannabis is allowed.
- E. **Secure facilities.** All medical cannabis shall be contained within the main building in an enclosed, locked facility inaccessible on all sides, including top and bottom, and equipped with locks or other security devices that permit access only by the registered primary caregiver or qualifying patient. Enclosed, locked facility includes a motor vehicle if both of the following conditions are met:
  - The vehicle is actively being used temporarily to transport cannabis from one location to another with the intent to permanently retain cannabis at the second location in compliance with the MMMA and this ordinance.
  - ii. An individual is not inside the vehicle unless he or she is either the registered qualifying patient to whom the cannabis belongs, or is the individual designated as the primary caregiver for the registered qualifying patient;

#### F. Appearance.

- i. The structure shall be designed and maintained in a manner consistent with other permitted uses in the zoning district within which it is located.
- ii. Grow lights, plants, growing and processing areas and related products and operational areas shall not be visible from any property line. If exterior windows are located in these areas, they shall be frosted, screened or otherwise modified to the satisfaction of the Planning Commission so that the use, as described above, is not visible from any property line.
- iii. Bars or similar security features are prohibited, unless the Planning Commission finds that the design of the security feature(s) is in keeping with the spirit and intent of the ordinance.
- iv. Outdoor storage is prohibited.
- G. Odor. All primary caregivers shall include odor control methods that follow industry best practices for removal of odor so that odor from the operation is not discernable outside of the caregiver facility. Such methods shall be subject to approval of the Planning Commission, including but not limited to activated carbon filters/scrubbers, internal exhaust fans, odor neutralizers, and air purifiers, to be included as part the approval process. Ozone generators shall not be permitted as an odor neutralization method, unless such generator is not audible outside the caregiver facility.
- H. **Distribution on site prohibited.** Distribution of cannabis or use of items in the administration of cannabis shall not occur at or on the parcel where medical cannabis is cultivated. A qualifying patient shall not visit, come to, or be present at the parcel where medical cannabis is cultivated to purchase, smoke, consume, obtain or receive possession of any cannabis.

- Use or consumption on site prohibited. Use or consumption in any manner of cannabis or any illegal controlled substance is not permitted by a qualified patient on the premises of any primary caregiver.
- J. **Alcohol prohibited on site.** No alcoholic beverage shall be sold, conveyed or consumed on the premises of any primary caregiver, nor shall any person be present on the premises of a primary caregiver while intoxicated and/or under the influence of alcohol or any controlled substance.
- K. **Signage.** No sign identifying the location by word, image or otherwise, or indicating that the cultivation of medical cannabis is taking place on the premises, shall be permitted. No vehicle having such a sign shall be parked anywhere on the premises.
- L. Permits required. All required building, electrical, plumbing and mechanical permits shall be obtained for any portion of the structure in which electrical wiring, lighting and/or watering devices that support the cultivation, growing or harvesting of cannabis are located, and for any improvements to the structure relating to the use. Discharge of toxic, flammable or hazardous materials into city sewer or storm drains is prohibited.
- M. **Inspection.** The entire parcel and all enclosed, locked facilities shall be available for inspection upon request by the zoning administrator, building official, fire official or law enforcement official during reasonable business hours.
- N. Nuisances. No caregiver facility shall be operated in a manner that creates noise, dust, vibration, glare, fumes, pests, mold, mildew or odors detectable to normal senses beyond the boundaries of the property on which the facility is operated. Interior construction, design and use of a caregiver facility will not impede the current and future use of a building for other uses as permitted in the assigned zone district.
- O. **Zoning review application requirements.** Zoning applications for primary caregiver facilities shall be submitted as required in Section 6.1. In addition, the following information is also required:
  - A. As provided in Section 6.1, a site plan shall be required, showing the proposed building(s) to be used, remodeled or reconstructed, along with the parking, landscaping and lighting plans. Existing and proposed building elevations shall be provided, including building materials, window glazing calculations, descriptions of glass to be used, and other pertinent information that describes building construction or structural alterations.
  - B. A plan for general waste disposal, chemical disposal and plant waste disposal.
  - C. A notarized statement by the property owner that acknowledges use of the property for a cannabis facility and agreement to indemnify, defend and hold harmless the City, its officers, elected officials, employees, and insurers, against all liability, claims or demands arising out of, or in connection to, the operation of a cannabis facility. Written consent shall also include approval of the owner and operator for the City to inspect the facility at any time during normal business hours to ensure compliance with applicable laws and regulations.
  - D. A copy of the current primary caregiver license as issued by the state of Michigan.
  - E. A map, drawn to scale, containing all schools, publicly owned parks or playgrounds, temporary emergency shelters, Substance Use Disorder Programs, and any cannabis facilities within one-thousand (1,000) feet of the proposed location. Distances shall be measured in accordance with the Separation Distance Measurements, as defined in Section 2.2.

- F. Operations and Management Plan. An operations and management plan shall be submitted. The plan should describe security measures in the facility; this may include the movement of the product, methods of storage, cash handling, etc.
- G. All permitted facilities shall be bonded to guarantee that all accounting and taxes are paid in full according to the law and that the operation or facility performs in accordance with all government standards

# PART 4. AMEND SECTION 5.13 AS FOLLOWS TO PROVIDE PARKING STANDARDS FOR CANNABIS FACILITIES:

Section 5.13.13. Minimum numbers of parking spaces required.

#### C. Business & Commercial

i. Professional and administrative offices, including primary caregiver facilities: One (1) per 275 sq ft of gross leasable area

#### **PART 5. SAVINGS CLAUSE.**

The amendments referenced herein do not affect or impair any act done, offense committed, or right accruing or acquired, or liability, penalty or forfeiture or punishment pending or incurred prior to the effective date of this amendment.

#### PART 6. SEVERABILITY.

This Ordinance and its various parts, sentences, paragraph, sections, clauses and rules promulgated hereunder are hereby declared to be severable. If any part, sentence, paragraph, section, clause, or rule promulgated hereunder is adjudged to be unconstitutional or invalid for any reason, such holdings shall not affect the remaining portions of this Ordinance.

#### PART 7. REPEALER.

All Ordinances or parts of Ordinances in conflict herewith are hereby repealed.

#### PART 8. EFFECTIVE DATE; PUBLICATION.

This Ordinance shall become effective after publication of a brief notice in the newspaper circulated in the City, stating that a copy of the Ordinance is available for public use and inspection at the office of the City Clerk, and such other facts as the City Clerk shall deem pertinent.

MADE, PASSED AND ADOPTED BY THI COUNTY, MICHIGAN THIS day of, 2021		COUNCIL,	CITY	OF I	LATHRUP	VILLAGE,	OAKLAND
	Yvett	e Talley, Cit	ty Clei	 rk		_	

Date of Introduction:				
Date of Adoption:				
Date of Publication of Notice of Adoption:				
CERTIFICATE OF ADOPTION				
I hereby certify that the foregoing is a true and complete copy of the ordinance passed at a meeting of the City of Lathrup Village held on the day of, 2021				



### Dr. Sheryl L. Mitchell Theriot **City Administrator**

City of Lathrup Village 27400 Southfield Road | Lathrup Village, MI 48076 smitchell@lathrupvillage.org

Office: 248.557.2600 x 225 | Cell: 248.520.0620

#### **COUNCIL COMMUNICATION:**

TO: Mayor Garrett and City Council Members FR: Sheryl Mitchell Theriot, City Administrator

DA: February 1, 2021

RE: **TECHNOLOGY UPGRADES** 

The Administration is seeking ways in which to improve operations, efficiencies and enhance the ability for residents to access information and services.

Two technology upgrades being recommended are Point & Pay (online payments) and ClearGov (budgeting document preparation and publishing).

Point & Pay – the city currently uses Oakland County's G2G and Official Payments. Both systems have shortcomings, including not being integrating with the BS&A system. The Point & Pay allows for integration with BS&A, which includes the ability to pay online for permits and e-billing. Customers will have access to web-based real-time reports online.

 Cost: \$400 set up fee and \$50 monthly maintenance fee. Customers have fees for use of credit/debit cards (3% with \$2 minimum) and e-Checks (\$3 for up to \$10,000).

**ClearGov** – one of the goals for this year is to start the process of meeting the Government Finance Officer Associations (GFOA) best practices criteria for a Distinguished Budget. The current system for compiling, printing hard copies and publishing the annual budget is very time consuming and costly. Most importantly, the document produced is not interactive or easy for residents and elected officials to quickly access the information that they seek. The ClearGov Digital Budget Book is easy to implement and update, while providing for an optimal user experience. It also aligns with the GFOA budget best practices.

• Cost: One time set-up cost is \$1,200 (includes training). Annual subscription is \$4,500. This is prorated for the remainder of the current fiscal year to \$1,875. Cancellation option: if there isn't Council consensus to proceed, will cancel without penalty or obligation. After the initial period, either party can cancel with 60 day written notice

# point&pay

Lathrup Village, MI January, 2021



# **About Point & Pay**

- Nationwide payment processing solutions since 1999, based in Troy, MI
- More than 2000 clients in 48 states
- Provides proven, fully-integrated Secure Systems with PCI Level 1 certification
- Preferred partner of BS&A software
- Specializing in payment processing for:
  - Government
  - Courts
  - Clerks
  - Law Enforcement
  - Utilities
  - Education
  - Healthcare



## North American Bancard

- One of the country's largest merchant services organizations
- Processes more than \$50 billion+ each year on behalf of 355,000+ merchants nationwide
- Through NAB, Point & Pay offers significant benefits to our clients:
  - POS processing and equipment
  - Check verification, imaging and processing
  - Gift card/loyalty services
  - Smartphone, tablet & mobile solutions
  - PCI compliance





## Point & Pay Unique Features

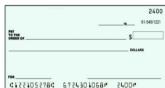
- Pick and Choose what your office needs/wants- Web-Phone-Counter-Mobile-Kiosk
- Customized
  - Web pages
  - Messaging on receipts
  - Unique IVR 800 number
- Shopping Cart option
- Real-time access to payments and notification options
- Standard POS, Kiosk, Mobile and more
- Data hosting
- E-billing
- Recurring Billing
- Integration options with many software vendors
- ACH verification
- Exclusions manager
- Consolidated settlement



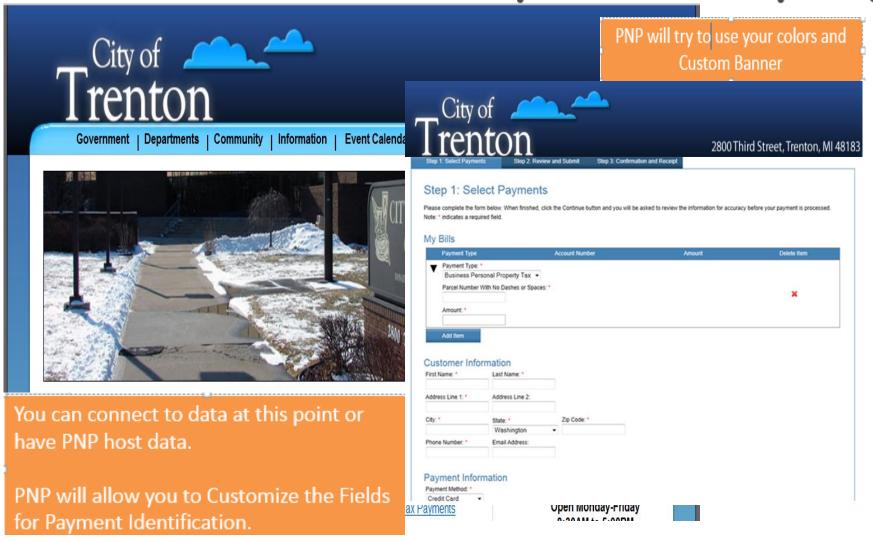








# point&pay



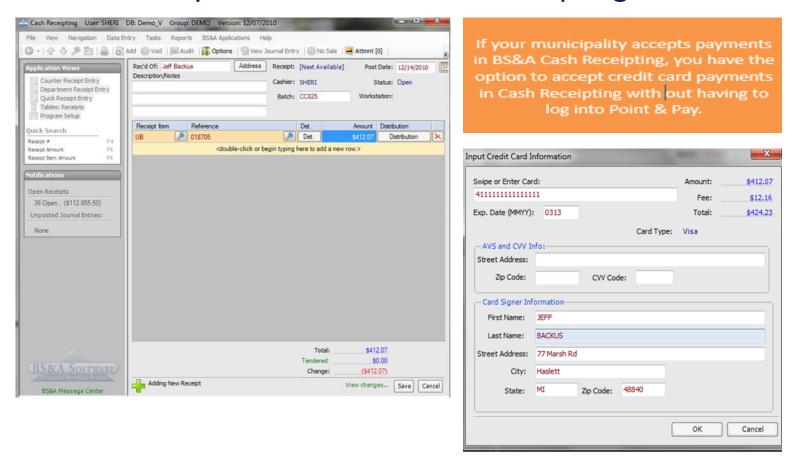
# point&pay

# **Online: Payment Receipt**

http://www.guuui.com									
Thank you for your payment! This service has been provided by and Point & Pay. We value your business. Please keep this receipt for future reference.									
You have made a payment to Thanks for your online payment. For questions regarding your bill or payment please contact support at 1-888-123-4567									
Name: Jane Doe Address: 123 Test Drive, Tampa FL, 33987 Contact: 1234567890 Comments: You can customize the message on the receipt									
Payment ID: 6006382  Date: 10/05/11 11:06 PM  Subtotal: \$150.00  Fee: \$2.50  Total: \$152.50  Method: Credit or Debit Card(**********1111)									
Item Purchased Transaction Description Account Amount									
Signature:									
Print Receipt Close Window									



# Credit Card Payments in BS&A Cash Receipting





## In person through Point & Pay

Staff views this screen to begin an over-the-counter transaction

Payment Entry Form Note: \* indicates a required field. Clear Fields My Bills Continue Payment Type: \* Save X Delete Add Item Cardholder Information First Name: 1 Last Name: \* Address Line 1: Address Line 2: City: State: Zip Code: \* Phone Number: Email Address: Payment Information Payment Method: Swipe?: Credit or Debit Card ▼ Swipe: Click here to swipe card

Page 23 of 59



## **In Person Counter Receipt**

Clerk can print a receipt for payer's signature, however Point & Pay does not require a signature.

## Thank you for your payment!

This service has been provided by City of Dearborn, MI and Point & Pay. We value your business. Please keep this receipt for future reference.

You have made a payment to City of Dearborn, MI, your payment was processed at Treasury office. The City of Dearborn Thanks You for your payment.

Name: ERIN SMITH

Address: 4227 SCHAEFER, DEARBORN MI, US, 48126

Contact: 2036194918

Comments:

Payment ID: 34692

Date: 09/15/10 10:33 PM Subtotal: \$1451.87

Subtotal: \$1451.87 Fee: \$43.56 Total: \$1495.43

Method: Charge(\*\*\*\*\*\*\*\*\*1111)

Item Purchased	Transaction Description	Account	Amount
Property Tax - Summer	CtyDearbornPropTxPmt	821018414027	\$1,451.87

Signature:\_\_\_\_\_\_ Date:\_\_\_/\_\_/

By signing this receipt you agree to the terms and conditions of this service.

You will see two line items on your credit or debit card statement. One line will indicate the amount you paid to the City of Dearborn and will read CtyDearbornPropTxPmt. If you have any questions about either of these charges please call 1-888-891-6064.

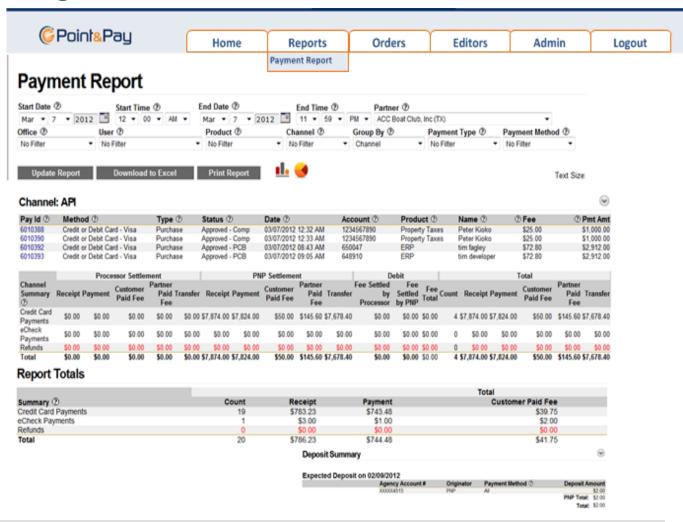
Print Receipt Close Window

Page 24 of 59



# **Real Time Reporting**

- \*Access to web-based real-time reports 24/7
  \*View data onscreen or export to excel
- \*Customizable by:
  - Date Range
  - Payment type
  - Channel
  - Office
  - Clerk
- \* Work-log reports track clerk usage



# point&pay

# Over the Phone: IVR Payments



- Unique 800 telephone number for constituents to make payments
- Fully-featured IVR system accepting all credit and debit cards
- Option to connect to hosted data
- Presentation of convenience fee prior to payment
- Unique confirmation number generated for all payments
- Option to speak to live operator



## Transaction Flow

 Money Deposits 48 hours from end of day.

example: Monday ends at midnight, 48 hours takes place, when you check your bank account on Thursday deposit has been made.

- Money can be deposited as one lump sum, or multiple deposits to same or different bank accounts, based on product type.
- Access to deposit in route information is available 24/7.



# **Implementation**

Week 1: Complete Product Worksheets and Client Application to set up

each payment type; order Merchant IDs

Week 2: Receive welcome kit

Week 2-4: Receive card readers

Week 3-4: Receive test links and test credit cards

Week 3-5: Schedule and complete online training

Week 5-7: Go live

Timeline may vary by system customization



## **Personalized Support**



- Dedicated Account Manager and Project Manager
- Individual training for agency personnel
- Direct support for customers 24 hours a day, 7 days a week
- Personal assistance to resolve customer chargebacks

You have unique needs... Point & Pay has intuitive payment solutions.





\$500 set up fee \$50 Monthly Maintenance Fee









## **Card Readers**

2 card readers for free per department. Each additional card reader is \$50.00 each.

Absorbed Pricing Available

Convenience fee pricing
Credit/Debit 3% with a \$2.00
minimum

## **E-Checks**

\$3.00 up to \$10,000 \$10.00 over \$10,000



# **Contact Information**

Richard Malone
Sales Executive
248-396-6541 Cell
248-622-4204 Direct Line

rmalone@pointandpay.com Email

Page 31 of 59



# **GFOA Budget Awards Criteria: 2020 Revisions**

Changes To Criteria For The Distinguished Budget Presentation Awards Program

# **TABLE OF CONTENTS**

INTRODUCTION	03
Award Background	03
EXECUTIVE OVERVIEW	04
New Criteria Effective Dates	04
Criteria Changes	04
New Mandatory Criteria	05
Streamlined Criteria	06
MAJOR CHANGES	07
Strategic Goals & Strategies	07
Performance Measures	08
Priorities & Issues   Short-Term Organization Factors	
Budget Overview	10
Financial Policies	
Budget Process	
Capital Program   Impact of Capital Investments on Operating Budget  Debt	
MINOR CHANGES	15
Table of Contents	15
Organization Chart	16
Consolidated Financial Schedule	17
Long-Range Financial Plans	18
SUMMARY	19
Create An Award-Winning Budget Book In Weeks, Not Months	19
The ClearGov Difference	

Introduction 03

## INTRODUCTION

For governments that participate in the annual Government Finance Officer's Association (GFOA) Distinguished Budget Presentation Award Program, recent changes to the award criteria have been made that will impact your next submission.

This ebook covers the criteria changes and exactly what it means for your budget book. We'll also share best practice suggestions and examples of how you can use visuals to support the new criteria.

## **Award Background**

The GFOA established the Distinguished Budget Presentation Awards Program (Budget Awards Program) in 1984 to encourage and assist state and local governments to prepare budget documents of the very highest quality. There are approximately 1,700 participants and about 100 new participants every year that submit their budget book for award consideration.

It has been nearly 10 years since the award criteria was last revisited and revised. The GFOA recognizes, and encourages, that many governments are moving away from the traditional



budget document into other forms of budget communication, like interactive web-based presentations. To improve and adjust to changing technology, the award criteria is evolving with it.

There was a task force of seventeen individuals from various governments that worked with GFOA staff on developing these latest revisions.

Executive Overview 04

## **EXECUTIVE OVERVIEW**

The overarching takeaway from these recent GFOA changes is the focus on strategic goals and planning. The GFOA no longer wants cities simply sharing numbers in their budget books. Instead, they want to see the driving strategies and goals behind the numbers: the whys, the context, the process for making decisions about spending taxpayer dollars. This is now mandatory information for budget books being submitted for GFOA award consideration. Another new mandatory criterion is the inclusion of performance measures that will be used to judge whether the town's budget is meeting its goals.

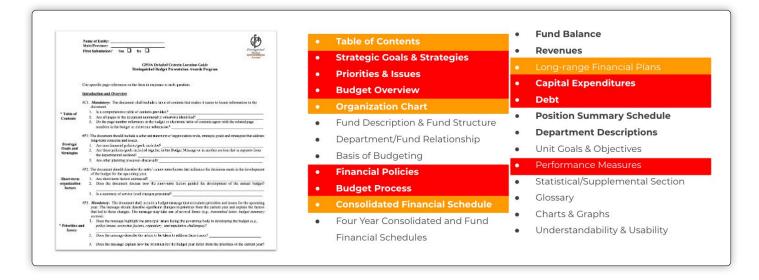
Criteria changes aside, the GFOA is moving 'beyond' traditional budget books and wants municipalities to follow suit. This means making the presentation more transparent, easier to understand, and more engaging. Pictures, charts, visuals, and links to external documents, websites and videos all help support the budget data. Since viewers of budget books are rarely financially savvy, these documents should be built with that in mind.

## **New Criteria Effective Dates**

The revised criteria take effect for budgets with a fiscal year beginning January 1, 2021 or later, and for schools with a fiscal year beginning July 1, 2021 or later.

## **Criteria Changes**

This table shows the list of award criteria. The sections in bold are mandatory when submitting a budget book for award consideration. The orange sections indicate criteria that have minor changes, and the red sections have major changes.



Executive Overview 05

## **New Mandatory Criteria**

As mentioned earlier, some of the major changes to the criteria are around strategic goals and performance measures. Previously, the sections that covered these topics were recommended and nice to include, but not required. Now, the two following sections are mandatory when submitting your budget book for consideration.

- Strategic Goals & Strategies
- · Performance Measures



- Table of Contents
- Strategic Goals & Strategies
- Priorities & Issues
- Budget Overview
- Organization Chart
- Fund Description & Fund Structure
- Department/Fund Relationship
- Basis of Budgeting
- Financial Policies
- Budget Process
- Consolidated Financial Schedule
- Four Year Consolidated and Fund Financial Schedules

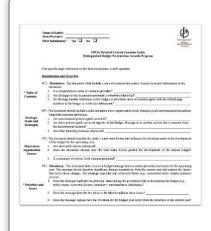
- Fund Balance
- Revenues
- Long-range Financial Plans
- Capital Expenditures
- Debt
- Position Summary Schedule
- Department Descriptions
- Unit Goals & Objectives
- Performance Measures
- Statistical/Supplemental Section
- Glossary
- Charts & Graphs
- Understandability & Usability

Executive Overview 06

## **Streamlined Criteria**

The GFOA criteria was streamlined from 27 to 25 sections. Two sections were removed and combined into other sections:

- · Short-term Organizations Factors was combined into Priorities & Issues
- Impact of Capital Investments on Operating Budget was combined into Capital Program



- Table of Contents
- Strategic Goals & Strategies
- Short-term Organizations Factors
- Priorities & Issues
- Budget Overview
- Organization Chart
- Fund Description & Fund Structure
- Department/Fund Relationship
- Basis of Budgeting
- Financial Policies
- Budget Process
- Consolidated Financial Schedule
- Four Year Consolidated and Fund
   Financial Schedules

- Fund Balance
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- Impact of Capital Investments on Operating Budget
- Debt
- Position Summary Schedule
- Department Descriptions
- Unit Goals & Objectives
- Performance Measures
- Statistical/Supplemental Section
- Glossary
- Charts & Graphs
- Understandability & Usability

## **MAJOR CHANGES**

## **Strategic Goals & Strategies**

Strategic Goals & Strategies was a previously recommended criterion which is now mandatory. This is a major change that requires governments to share the process for coming up with strategic goals. The section should provide a coherent statement of organization-wide, strategic goals and strategies that addresses how these goals will be accomplished. While it's not mandatory to link budget dollars to goals, it is recommended.

- A diagram can be useful to show the strategic plan/process and sequence.
- Use bullet points that support the development of a strategic plan.
- Include community input and add pictures and personalization to make it more engaging for viewers.
- The focus should be on the future, not what you've accomplished.
   Accomplishments are fine to include, but be sure to include future plans.
- State your goal and how you plan to achieve these goals. Explain how you track progress (e.g. table, timeline, etc.).

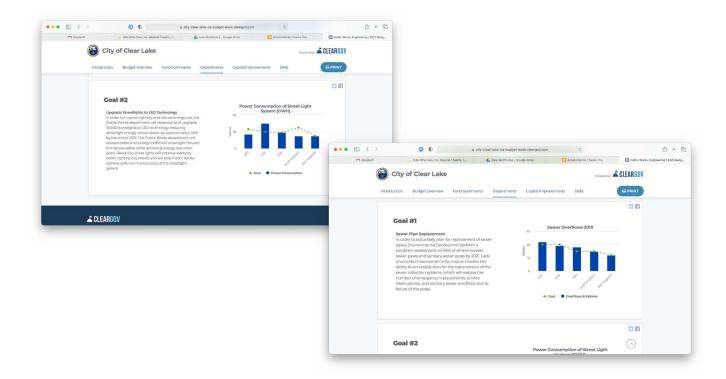
## **Performance Measures**

Performance Measures is another criterion that was previously recommended which is now mandatory. It is now mandatory to show performance measures versus strategic goals and objectives. The goal is to create a connection between what you're working toward and the work that is getting done.

### **Best Practices:**

- · Link performance measures to goals and objectives.
- Use a balanced scorecard approach and point to performance dashboards.
- · Benchmark against peers, if possible.
- Include narratives/captions in performance measures to add context.

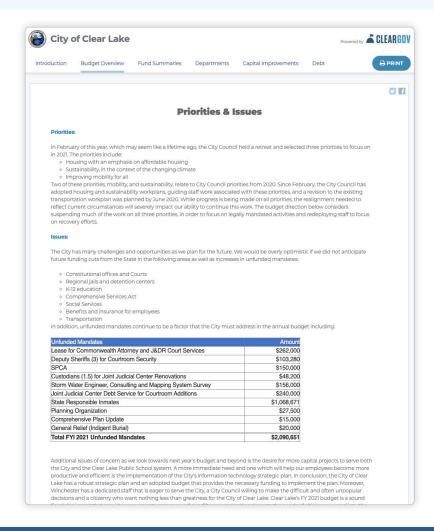
While some cities already include strategic goals and performance measures in their budget book, many do not. And the ones who are including them may be using different metrics, making benchmarking performance against peers tricky. Given this, we expect to see some industry standards emerge in the coming months or years around performance measures.



## **Priorities & Issues | Short-Term Organization Factors**

Short-Term Organization Factors is now combined with Priorities & Issues, and is a mandatory criterion. The change now requires you to show major changes in service levels, fees and/or taxes. This helps provide context to budgetary decisions by explaining to viewers what your choices were and what decisions were made.

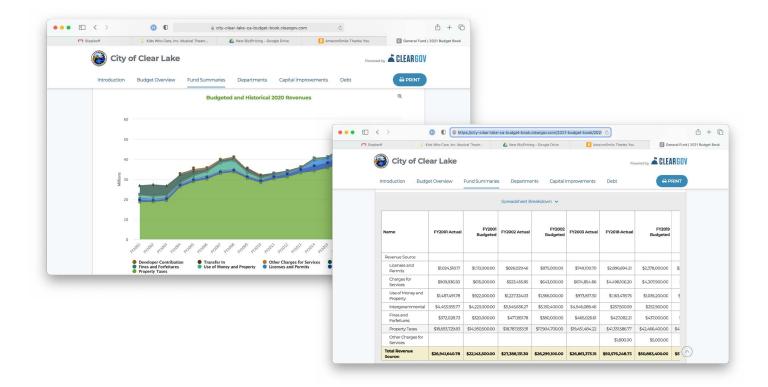
- Always try to link data back to your stakeholders. How are decisions going to affect them? Show the rate and its effects on citizens and the percentage increase.
- An FAQ page is helpful (e.g. predict questions that may be asked).



## **Budget Overview**

The Budget Overview section is a mandatory criterion. The change now requires you to show the changes from proposed budget to adopted budget. It is also recommended to summarize changes between the two in the narrative.

- Include a brief summary of the analysis between the proposed and adopted budget.
- Provide a "Budget in Brief" infographic.
- · Link some major items to goals.
- Remember, most viewers are not financially savvy and need context.
   In addition to graphics and tables, include some narrative and captions.



## **Financial Policies**

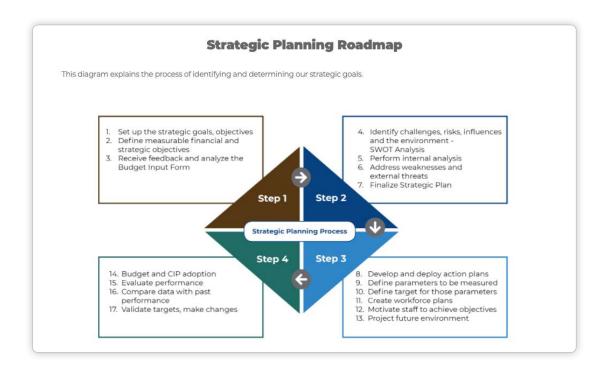
The Financial Policies section is a mandatory criterion. The change states that Financial Policies should note whether the budget complies with your municipality's own relevant financial policies.

- Include your internal financial policies and summarize them.
- Include outside links to your website or another part of the budget that takes viewers to that policy (e.g. if there is an investment policy that's 50 pages long, link to it instead of including it).
- Show that you're in compliance with your policies (e.g. a table with check marks to show if you are or are not).
- Continually update your financial policies. List policies you plan on reviewing in the upcoming year to communicate to residents what needs to be revisited.
- · Remember, graphics and tables help communicate better than text only.

## **Budget Process**

The Budget Process section is a mandatory criterion. In addition to describing the process your government uses to create your budget, the change states that you should now include how the public is involved in your budget process.

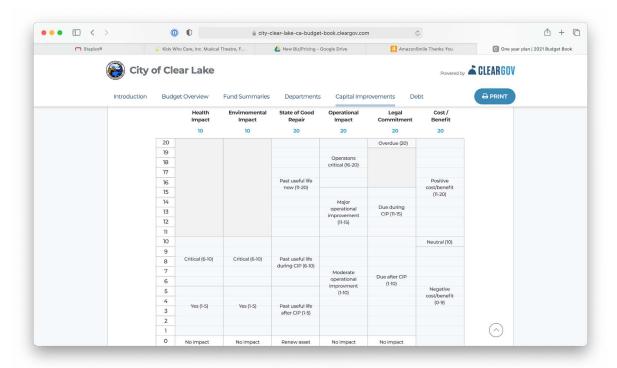
- · Consider including results from citizen satisfaction surveys.
- If including surveys, tell how the survey was conducted, how many people were included, etc. and provide links to surveys.
- List ways you engage the public about the budget process (e.g. public/ virtual meetings, social media).
- Videos can be used to communicate the budget process within your community.
- Include a budget process chart, flow chart, and/or calendar, including legal or policy requirements.
- · Use visuals, graphics and colors to engage viewers.



# Capital Program | Impact of Capital Investments on Operating Budget

The Impact of Capital Investments on Operating Budget has been combined into the Capital Program, and this is a mandatory section. There are two major changes to this section: The Capital Program must (1) identify the process of choosing funded projects (e.g. how requests are evaluated and adopted), and (2) must include the operating impact.

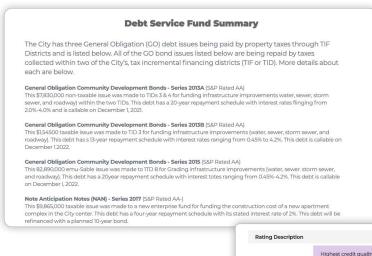
- Include capital improvement project phases that apply to your municipality.
- Include a justification and evaluation of capital projects.
- Show the process for prioritizing capital projects. Are there priority levels (e.g. essential, desirable, etc.)? Communicate clearly what is more important and why.
- Include the impact of a project on your operations budget.



### **Debt**

The Debt section is a mandatory criterion. The change requires that this section include bond ratings, debt to maturity schedules, the purpose of obligations, and principal versus interest in the maturity schedule.

- Explain the pros and cons of different types of funding; educate the reader.
- · Discuss the purpose of the obligation and how it impacts your budget.
- Include narrative to help viewers understand the debts and why the funding was chosen.



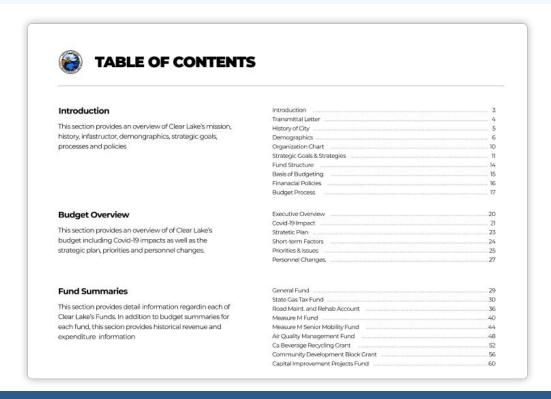


## **MINOR CHANGES**

### **Table Of Contents**

The Table of Contents is a mandatory criterion. Now, the Table of Contents can link to other resources, including external resources outside of the budget book, such as strategic plans, financial reports, videos, and other content. This is a sign of changing times and technology, and the shift to a digital budget book with robust supporting resources.

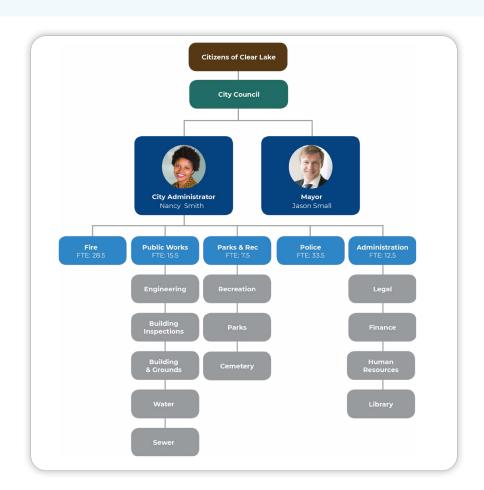
- Make sure the page numbers are consistent with actual content numbering within the document.
- Give a brief overview of each section. Mention key items the viewer might want to look at so they can quickly jump to it.
- List your top 10 budget questions at a glance.
- Link to things like strategic plans, financial reports, etc. to go beyond the budget document.



## **Organization Chart**

A legible Organization Chart is a mandatory criterion. The change to this section recommends using the org chart to explain how the organization structure helps in achieving entity goals.

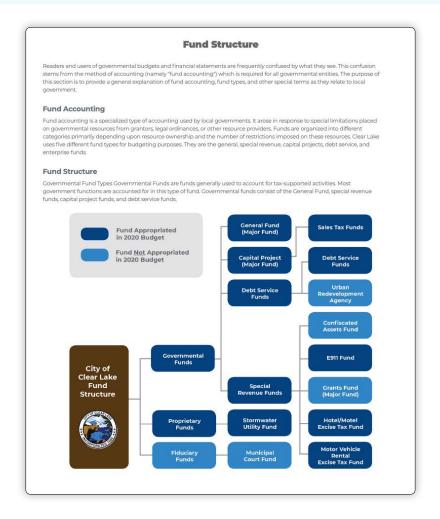
- · Define each employee's role in the government.
- · Show elected officials and appointed board members.
- Include professional headshots.
- · Show headcount.
- Indicate full-time employee status.
- Consider including page numbers on the org chart that takes the viewer to the page about that department or related part of the budget.



## **Consolidated Financial Schedule**

The Consolidated Financial Schedule is a mandatory criterion. The change states that the three-year financial schedule is no longer mandatory. You must show prior year actuals, but the current year could be budget or forecast.

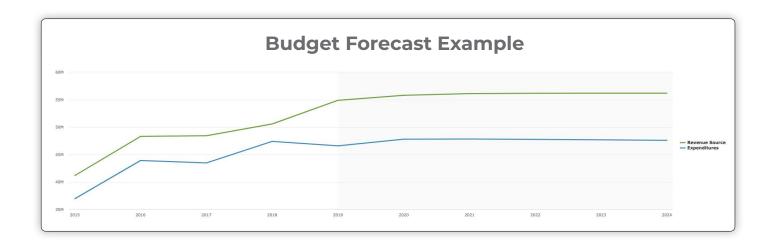
- Show a matrix of funds versus type of fund (e.g. Governmental, Proprietary).
- Break it out by component and/or category.
- To fit all of the information onto one schedule, consider rolling everything up into millions or thousands to save space between columns.
- · Show a net budget.



## **Long-Range Financial Plans**

Long-Range Financial Plans is a recommended criterion, not mandatory. The change recommends that the operating financial plans should consider unfunded liabilities and go beyond just the general fund.

- Discuss unfunded liabilities beyond the general fund.
- You are encouraged to include long-range (10-year plans).
- Discuss the long-term strategies/priorities and how you plan to achieve your goals.
- Include what the priorities are for developing your financial plan.
- Show the relationship between revenues and expenditures.
- Break out compound growth rate analysis in 5-year increments.
- Discuss risks, conclusions, and recommendations of your financial plan.
- Show ending fund balance.



Summary 19

## **SUMMARY**

# Create An Award-Winning Budget Book In Weeks, Not Months

If you've ever submitted your government's budget book to the Government Finance Officers Association to be considered for the Distinguished Budget Presentation Awards Program, you know how tedious it is to read, understand, and apply the award criteria manually to your budget book.

Is the effort worth it? Absolutely. The result is a high-quality budget presentation that upholds your city's commitment to transparency. Citizens are able to make sense of complex financial data, which brings about improved civic engagement and a better relationship between elected officials and citizens. Ultimately, the result is a better experience that's informative, not frustrating.

However, ensuring your budget book meets all of the GFOA award criteria is a time-consuming process on top of an already lengthy budget process.

## The ClearGov Difference

That's where **ClearGov** comes in. Our cloud-based Budget Cycle Management software for local governments allows you to create an award-winning, website-based digital budget book in weeks, not months. In fact, much of your budget book, including charts and tables, is automatically generated with the click of a button - allowing you to focus on the critically important contextual information.

Best of all, our **Digital Budget Book** solution has GFOA's Distinguished Budget Presentation Awards criteria built right in! By default, your budget book is automatically optimized to meet award criteria, and an included checklist makes qualifying for the award easy. When it's time to submit your budget book, forget the lengthy upload process for antiquated PDFs - all you need is a link. And, digital submissions are encouraged by the GFOA!

Interested in seeing how ClearGov's Digital Budget Book solution can earn you a prestigious Distinguished Budget Presentation Award?

**REQUEST A SHORT DEMO TODAY!** 







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## **Digital Budget Book**

Build an award-worthy budget book with just one click

ClearGov's groundbreaking Digital Budget Book software will **revolutionize** the way your government produces its annual budget book.

Stop thinking of your budget book as something you *publish*, whether that's on paper or via pdf. Instead, think of it as an **experience** you create online. Think of your budget book as a resident experience **that's informative, not frustrating**. An experience that **engenders community support**. An experience that makes you look like a hero.

And your experience, getting to this point? That was a **whole lot easier** than anything you've ever been through with a budget book before. That's **ClearGov's Digital Budget Book.** 









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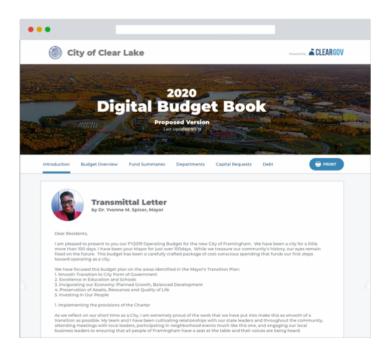
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Search for your town's ClearGov profile

- X Time consuming to build
- X Static ... requires manual updates
- X Difficult for residents to understand
- **X** Expensive to print
- X Not mobile friendly
- X Not ADA optimized

- ✓ Create with one click
- ✓ Interactive ... updated dynamically
- Easy to understand and consume
- ✓ Print as needed
- ✓ Mobile friendly
- ✓ ADA optimized

## **Built to Save Time & Money**



Create your skeleton budget book with just a single click. Finish it in a fraction of the time you're accustomed to.

- Instantly populate with charts and graphs tied directly to your budget data and to US Census information
- Create text content quickly using "mad-lib" functionality
- ▶ No more juggling multiple spreadsheets and Word docs
- Saves printing cost by reducing print necessity
- No manual updates required. When the data evolves, charts and graphs update automatically.





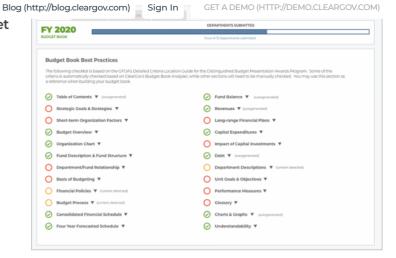


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The criteria for GFOA's annual Distinguished Budget Presentation Awards are built right into Digital Budget Book.

Solutions V Case Studies (http://blog.cleargov.com/category/case-study/)

- Designed to meet the GFOA's award criteria by default
- Includes a GFOA awards checklist, to make qualifying for the award easy
- Digital award submissions encouraged by the GFOA
- ▶ Not interested in the award? The criteria still provide a great framework for your best-ever budget book.

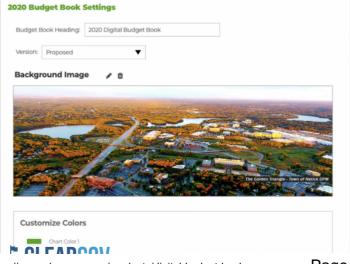


## **Prepare Your Acceptance Speech**

When you use **Digital Budget Book**, meeting GFOA's award criteria is **easy.** 

GET A DEMO (HTTPS://DEMO.CLEARGOV.COM)

## **Customize for Your Government**



It's easy to make your digital budget book look and feel like your government. After all, it's *your* budget book, not ours.

- Turn predefined pages on or off. Reorganize content to fit your needs
- Create new pages. Add custom text, charts, and images
- Include a custom header banner
- Customize colors and fonts





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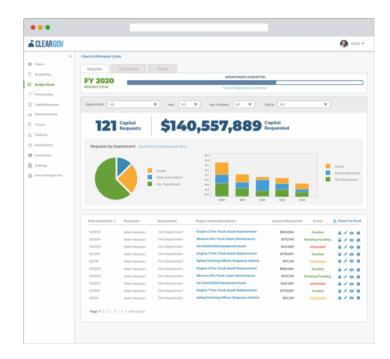
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## **Improves Workflow**

## Simplify and streamline collaboration with department heads and the rest of your team.

- Invite department heads to add department narratives.
   Automatically populate narratives with appropriate charts and graphs
- Capital requests modules streamlines collection and management of capital requests
- Capital request dashboard provides birds-eye view with drilldown capability
- Create custom online forms for capital requests submission



## **Digital Budget Book is Easy for Every Local Government**

ClearGov's Digital Budget Book is easy to afford, easy to implement, and easy to use, for any local government of any size.



### **Easy to Afford**



### **Easy to Implement**



Easy to Use



Our high-touch customer success team will get you up and running quickly — in days









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## **Key Features**



## Pre-populated with Your Data

Pre-populated charts, tables, and content to get you started



## Customize for Your Community

Add custom images, resources, chart colors, attachments, and more



#### **GFOA Checklist**

Meet award guidelines for usability and understandability



### Optimal User Experience

Easy for residents to engage with and fully understand



### **ADA Optimized**

Maximize accessibility for your residents with disabilities



### **Mobile-ready**

Your new budget book can be viewed from anywhere, on any device



### **Capital Requests**

Track capital requests from multiple departments in one dashboard



### **Department Pages**

Create pages for each department and add a custom narrative to tell their story



### **Table of Contents**

Ready to print? A Table of Contents will generate automatically



## Direct Data Connection

Easy to maintain and always up-to-date



### **Print-ready**

Create a professionally formatted PDF in seconds for print



### **ClearGov Integrated**

Update data in ClearGov Budgets and it will update your budget book automatically









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"ClearGov's solution is the future of developing and presenting a budget book. We were able to easily build an interactive, digital version for online readers and a printed version for individuals who prefer the traditional approach."

Macy Walker - Financial Analyst, El Mirage, AZ

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### GOV

ClearGov is committed to the success of every local government. We provide secure, cloud-based software for efficient, collaborative budgeting; fast high-quality budget book production; and easy-to-understand citizen communications. Our solutions increase a government's financial efficiency and help build community support. ClearGov software is easy to afford, easy to implement, and easy to use, for any local government, of any size.

2 Mill & Main Place, Suite 630 | Maynard, MA | 01754

info@cleargov.com | (855) 553-2715

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Blog (http://blog.cleargov.com)

ClearGov Budgets (/products/budgets)

Careers (/careers)

ClearGov Insights (/products/insights)

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## **Service Order**

2 Mill & Main; Suite 630; Maynard, MA 01754

Created by	Andrew Donohue
Contact Phone	508-404-0984
Contact Email	aDonohue@cleargov.com

Order Date	Jan 29, 2021
Order valid if signed by	Jan 29, 2021

Customer Information					
Customer	Lathrup Village	Contact	Sheryl Mitchell Theriot	Billing Contact	
Address	27400 Southfield Road	Title	City Administrator	Title	
City, St, Zip	Lathrup Village, MI 48076	Email	smitchell@lathrupvillage.org	Email	
Phone	(248) 557-2600			PO # (If any)	

To be clear, you will be billed as follows			
Billing Date(s)		Amount(s)	Notes
Feb 1, 2021	\$	1,875.00	5 Month Pro-Rata Subscription Fee
Jul 1, 2021	\$	5,700.00	Set up Fee; Annual Subscription Fee
Additional subscription years and/or renewals will be billed annually in accordance with pricing and terms set forth herein.			

ClearGov will provide your Services according to this schedule				
Period	Start Date	End Date	Description	
Setup	Feb 1, 2021	Feb 1, 2021	ClearGov Setup Services	
Pro-Rata	Feb 1, 2021	Jun 30, 2021	ClearGov Subscription Services	
Initial	Jul 1, 2021	Jun 30, 2024	ClearGov Subscription Services	

The Services you will receive and the Fees for those Services are			
Set up Services Tier/Rate		Service Fees	
ClearGov Setup: Includes activation, onboarding and training for ClearGov solutions.			1,200.00
Total ClearGov Setup Service Fee - Billed ONE-TIM		\$	1,200.00
Subscription Services Tier			
Subscription Services	Tier	Ser	vice Fees
Subscription Services  ClearGov Digital Budget Book - Civic Edition	<b>Tier</b> Tier 1	Ser \$	4,500.00
·	Tier 1	\$	

Cancellation Option

This ClearGov Service Order is subject to the approval of Lathrup Village council as set forth herein. In the event that the Board does not approve this Service Order at its February 1st meeting, Customer shall have the option to terminate this Service Order immediately by providing written notice. In the event that Customer exercises this option, Customer shall have no payment obligation under this Service Order.

Billing Terms and Conditions		
Valid Until	Jan 29, 2021	Pricing set forth herein is valid only if ClearGov Service Order is executed on or before this date.
Payment	Net 30	All invoices are due Net 30 days from the date of invoice.
Rate Increase	3% per annum	After the Initial Service Period, the Annual Subscription Service Fee shall automatically increase by this amount.

	General Terms & Conditions
Customer Satisfaction Guarantee	During the first thirty (30) days of the Service, Customer shall have the option to terminate the Service, by providing written notice. In the event that Customer exercises this customer satisfaction guarantee option, such termination shall become effective immediately and Customer shall be eligible for a full refund of the applicable Service Fees.

Financial Data Onboarding and Deliverables	Subject to Customer's approval, ClearGov will format, onboard and categorize Customer's revenue and expense data based on files provided by Customer (the "Deliverables"). ClearGov will make commercially reasonable efforts to complete the onboarding process in a timely fashion, provided that Customer submits the Deliverables and responds to review and approval requests by ClearGov in a similarly timely fashion. Any delay by Customer in meeting these deliverable requirements may result in a delayed data onboarding process. Any such delay shall not affect or change the Service Period(s) as set forth in this Service Order. Customer shall be solely responsible for inputing applicable text narrative, custom graphics, performance metrics, capital requests and personnel data and other such information for budget books, projects, dashboards, etc.
Taxes	The Service Fees and Billing amounts set forth above in this ClearGov Service Order <b>DO NOT</b> include applicable taxes. In accordance with the laws of the applicable state, in the event that sales, use or other taxes apply to this transaction, ClearGov shall include such taxes on applicable invoices and Customer is solely responsible for such taxes, unless documentation is provided to ClearGov demonstrating Customer's exemption from such taxes.
Term & Termination	Subject to the termination rights and obligations set forth in the ClearGov Service Agreement, this ClearGov Service Order commences upon the Order Date set forth herein and shall continue until the completion of the Service Period(s) for the Service(s) set forth herein. Each Service shall commence upon the Start Date set forth herein and shall continue until the completion of the applicable Service Period.
Auto-Renewal	After the Initial Period, the Service Period for any ClearGov Annual Subscription Services shall automatically renew for successive annual periods (each an "Annual Term"), unless either Party provides written notice of its desire not to renew at least sixty (60) days prior to the end of the then current Annual Term.
Agreement	This ClearGov Service Order shall become binding upon execution by both Parties. The signature herein affirms your commitment to pay for the Service(s) ordered in accordance with the terms set forth in this ClearGov Service Order and also acknowledges that you have read and agree to the terms and conditions set forth in the ClearGov Service Agreement found at the following URL: http://www.ClearGov.com/terms-and-conditions. This Service Order incorporates by reference the terms of such ClearGov Service Agreement.

Customer		
Signature	Sheryl L. Mitchell Theriot	
Name	Sheryl Mitchell Theriot	
Title	City Administrator	

ClearGov, Inc.		
Signature	Ty A Jeh	
Name	Bryan A. Burdick	
Title President		

Please e-mail signed Service Order to Orders@ClearGov.com or Fax to (774) 759-3045

## **CITY OF LATHRUP VILLAGE**

## PROPOSED BUDGET CALENDAR FOR FISCAL YEAR 2021/22

DATES	ACTION		
January 25, 2021	COUNCIL MEETING		
	Approval of 1 <sup>st</sup> FY 2020/21 Budget Amendment		
January 2021	Treasurer begins work on Long Term Financial Plan		
February 1, 2021	COUNCIL STUDY SESSION		
	<ul> <li>Present Budget Calendar to Council and Schedule Goal Setting</li> </ul>		
	Meeting		
February 22, 2021	COUNCIL MEETING		
	Council Approval of Budget Calendar		
March 1, 2021	SPECIAL MEETING (in place of Study Session)		
	Adoption of Bond Resolutions		
March 8-12. 2021	Treasurer and City Administrator – Pre-submittal meetings with		
	Departments		
March 15, 2021	STUDY SESSION (Council Goal Setting Session?)		
March 15, 2021	COUNCIL MEETING		
March 15-19, 2021	Department Directors prepare departmental budget requests and reports		
	of measurable goals and objectives for FY 2021		
March 16, 2021	PLANNING COMMISSION – Approve Recommended 2021-2026 Capital		
	Improvement Plan to City Council		
March 22-26, 2021	Treasurer and City Administrator review budget requests with Directors		
March 29-Apr 2, 2021	Treasurer and City Administrator prepare preliminary budget documents		
April 5, 2021	BUDGET STUDY SESSION		
April 16, 2021	DDA – Approved Recommended FY 2021/22 Budget to City Council		
April 19, 2020	COUNCIL MEETING		
	Set FY 2021/22 Budget Hearing Date		
	Set Public Hearing for 2021-2026 Capital Improvement Plan		
May 3, 2021	SPECIAL MEETING & BUDGET STUDY SESSION		
	Review 2021-2026 Capital Improvement Plan		
	City Administrator Evaluation & Compensation		
May 17, 2021	BUDGET STUDY SESSION		
	• FY 2021/22 DDA Budget		
	• FY 2021/22 Budget		
May 17, 2021	COUNCIL MEETING		
	Budget Hearing & CIP Public Hearing		
	Approve 2021-2026 Capital Improvement Plan		
	<ul> <li>Adoption of FY 2021/22 Budget (incl. DDA)</li> </ul>		
	<ul> <li>Adoption of FY 2020/21 Budget Amendments (or schedule a</li> </ul>		
	special meeting the week of May 24, 2021)		
July 1, 2021	FY 2021/22 Budget Year begins		